



WAREHOUSING AND COMMISSARY SERVICES

## 32ND STREET COMMISSARY IS THE DEFENSE COMMISSARY'S SHOWPLACE

### THE CHALLENGE/CONTRACT

San Diego County is home to a large contingent of military bases, including Camp Pendleton, Miramar Air Station and four major Navy bases. This concentration of military personnel and dependents is the reason that the 32nd Street Naval Commissary is the largest such facility in the world. Though the government briefly attempted to run the commissary in 2001, officials quickly realized that Job Options employees' ability to provide the highest level of service at a lower cost outstripped the government's efforts. Since then, JOI has been in charge of the operation.

### THE SOLUTION

It didn't take long for the U.S. government to learn that JOI can do the job—more efficiently, effectively and at a lower cost. With 126,000 square feet serviced, JOI's employees are responsible for shelf stocking; inventory receiving, storage and handling; and custodial services. These services include cleaning; maintaining and re-supplying restrooms; spot-cleaning fixtures, floors and walls; replenishing paper products, soap and other supplies; replacing light bulbs; cleaning windows and floors; carpet cleaning, stripping/waxing floors; and cleaning of exterior sidewalks and parking lots. JOI's workers—over two-thirds with disabilities, 17 in custodial positions and 58 individuals in shelf stocking and inventory management—exhibit the pride, dedication and commitment to their work 24 hours a day, 365 days a year—and that's the primary reason for JOI's continued success at 32nd Street Commissary.

### THE RESULT

The success of JOI's continuing contract the 32nd Street Naval Station's Commissary is due to the untiring work of employees who perform "beyond the call" at the Commissary. JOI's workers exemplify the pride, dedication and commitment to their work 24 hours a day, 365 days a year—and that's the primary reason for JOI's continued success at 32nd Street Commissary.

