



BUILDING SERVICES/
LANDSCAPE MAINTENANCE SERVICES

ON THE BORDER: THE BUSIEST CROSSING IN THE WORLD MAINTAINED BY COMPETENT AND MOTIVATED JOI EMPLOYEES

THE CHALLENGE/CONTRACT

The San Ysidro International Port of Entry is the busiest international border crossing in the world. It is estimated that over four million pedestrians cross the border every month between the U.S. and Mexico. Managed by the General Services Administration (GSA), this port of entry requires high-quality upkeep to maintain the grounds as well as custodial services to outlying buildings that house GSA, the Immigration and Naturalization Services (INS), U.S. Customs, DEA and USDA offices.

THE SOLUTION

Job Options successfully placed its inspired workforce in the U.S. Government's San Ysidro border facility to bring their outstanding abilities to the job of maintaining 124,000 square feet of offices and exterior landscaping. The work presents unique challenges, as many of the government border offices are open 24 hours a day, while the port of entry is never closed. Our employees have security clearances, are specially trained for their respective responsibilities and are supervised a knowledgeable management team. The Job Options' Customer Quality Guarantee™ coupled with our ISO 9001-2000 certification insures our premier quality services and that we meet the stringent demands and requirements of a quality management system.

THE RESULT

Due to our efficient and dedicate staff, Job Options has been awarded this contract since 1993. After 14 years of service to the San Ysidro border complex, Job Options' employees have received plaudits for their excellence, including numerous awards, including the California Department of Rehabilitation Outstanding Agency Award and the NISH Janitorial Supervisor of the Year. Job Options' workforce is comprised of disabled individuals who perform 87% of the direct labor hours. From the project manager to the supervisors and crew leaders, right down to each onsite worker, the entire team is comprised of people who are filled with self-esteem, take pride in what they do—and are motivated to do it well each and every day.

